Auditoria[©] SmartCollections Supercharges Workday Financial Management

Auditoria SmartCollections processes Workday customer, invoice, and payment data to improve collections functions and optimize accounts receivable workflows – helping organizations achieve greater cash position visibility.



Approved Solution Partner



Supercharging Workday Financial Management, Auditoria's SmartCollections and AR Helpdesk solutions increase speed and velocity to give finance teams the ability to move at lightning speed, accomplishing more than ever thought possible, faster than ever imagined. Uniquely positioned with the Workday Approved Badge, Auditoria offers the tightest integration and highest levels of support for Workday clients with a direct line into Workday product engineering teams.

Purpose-built for the finance function, Auditoria's next-generation machine learning, artificial intelligence, and natural language technology delivers a 10x multiplier in accuracy and productivity. Auditoria's distinctive approach to receivables and collections automation comes pre-trained in the language of accounting. SmartBots perform critical tasks and communicate to internal and external stakeholders using business-contextual finance vocabulary for the richest, most reliable Al-enabled finance workflows.



SmartBots deliver error-free task execution that removes human-introduced mistakes to ensure that transactions accurately reconcile with Workday financial data. Auditoria SmartBots handle more than 75% of the administrative work that a collections FTE would do.



SmartCollections provides diverse, targeted dunning campaigns, sending courtesy notices based on communications cadences. Set to specific account criteria and intervals, SmartCollections maximize collections efforts and streamline email correspondence, saving countless hours for the AR team.



With the AR Helpdesk, SmartBots monitor AR inboxes for inquiries and requests, engaging and responding to internal and external stakeholders. Available 24/7, SmartBots process email content and understand finance-specific intent to email authorized customers securely and protect sensitive accounting information.



SmartBots set alerts for the AR and collections teams to address escalated situations on a case-by-case basis, recommending action to be taken and recovering hundreds of hours previously spent by team members sifting through emails and responding to routine questions.



SmartBots manage customer payments with intelligent, granular classification rules for personalized engagement for each account or payer type. SmartBots dynamically recalibrate and reclassify accounts as payment behavior changes to ensure more accurate payments and reporting.



SmartBots streamline collections efforts with a daily worklist of strategic recommendations and actions. Curated by SmartBots, the prioritized worklist is dynamically updated to maximize outreach so that age and amount are no longer the only levers to determine a course of action.



SmartBots collect and populate rich customer account information with detailed notes, reminders, and audit logs to provide a comprehensive 360-degree view of collections interactions. Each interaction—whether SmartBot or human-driven—is captured, providing detailed audit analytics with greater visibility and transparency.



How Auditoria Works



CONNECT



SELECT



SET-UP



DEPLOY



OPTIMIZE

Connect ERP, shared mailboxes and other systems of record

Select SmartFlow Skill(s) to execute for a workflow Set-up by point and click to tell SmartBots what to do and say Press run and deploy an infinite number of SmartBots Monitor and optimize SmartBot alerts and skill updates

Benefits of Auditoria



OUTSTANDING
TIME TO VALUE



PERFORMANCE

ACCELERATED
DIGITAL
TRANSFORMATION



Resource Scalability and Reliability

- Rapid delivery with customers seeing value in days, not weeks or months
- Sandbox install <1 day | Go-live typically 4-8 weeks
- SmartBots training takes minutes vs. human onboarding programs
- Typical ROI payback in <2 quarters
- Reduced costs compared to FTE
 - Always on call for faster responses and cash collection
 - Consistently increase cash velocity, reduce AR balances, and bad-debt write-offs, while improving DSO
 - Time savings and resource recapture
 - Increased employee performance
 - Improved customer satisfaction
 - Quicker collections for better cashflow performance
 - Increased availability for other projects
 - Scalability with unlimited requests, unlimited SmartBots in real-time
 - SmartBots do not make mistakes and are on 24/7
 - A more efficient, accurate and productive finance office



MINIMAL IT INVOLVEMENT

- Cloud-based SaaS Application
- Purpose built for finance and accounting
- Easy to configure and update
- Business users are empowered, minimizing ongoing IT requirements post go-live
- Out-of-the-box functionality



PURE SAAS
CERTIFIED FOR
WORKDAY

- Certified connections with Workday Financial Management, mailboxes and other systems
- Reduced Cost of Ownership over time (SaaS)
- Extend application investments with secure, cloud-native, seamlessly integrated APIs



SECURITY AND
PEACE OF MIND

- Comprehensive access control, end-to-end encryption for data at rest/data in motion, threat protection, vulnerability management, and breach prevention
- SOC 2 Type 2 Security
- Private, secure, and trusted communications between organizations and their customers and vendors



Ventures Partner



Workday Ventures is an investor in Auditoria and has identified Auditoria as a Collections best-of-breed over other vendors in the market with whom they invest.