

Auditoria® SmartCollections

Transportation and Logistics



Auditoria increases speed, accuracy, and efficiency in the finance back office using Al-enabled SmartBots to automate redundant and manual accounts receivable processes to derive greater cash position visibility.

Purpose-built for finance teams in transportation and logistics, Auditoria T&L SmartBots integrate with systems of record such as an ERP application, a TMS system, or Collaboration applications, and act as a system of engagement. SmartBots execute the SmartCollections skills to dynamically prioritize worklists, streamline dunning notices based on load numbers, classify customer accounts with the right specialists involved, and handle helpdesk inquiries to generate data that provides key insights into cash performance.



INTELLIGENT CLASSIFICATION

Manage customer payments with intelligent, granular classification rules for personalized engagement for each account or payer type. Dynamically recalibrate and reclassify accounts as their payment behavior changes to ensure more accurate payments and reporting.



Courtesy Notices and Dunning

SmartBots send courtesy notices and dunning based on communications cadences set to specific account criteria and at specified intervals to maximize collections efforts and streamline correspondence, saving countless hours for the AR team.



PRIORITIZED WORKLIST

Streamline collections teams' efforts with a daily worklist of strategic recommendations and prioritized actions. Curated by SmartBots, the worklist is dynamically updated to maximize efforts and outreach so that age and amount are no longer the only levers to determine a course of action.



CUSTOMER BI-DIRECTIONAL COMMUNICATIONS

SmartBots monitor email inboxes for inquiries and calls to action, engaging and communicating conversationally with all key stakeholders. SmartBots set alerts for the collections team to address escalated situations on a case-by-case basis. SmartBots handle requests based on type of loads or freight details, recovering hundreds of hours previously spent sifting through emails and responding to routine questions.



COLLECTOR CRM

SmartBots collect and populate rich account CRM with detailed notes, reminders, and audit logs to provide a comprehensive 360-degree view of collections interactions across the portfolio of accounts. Each interaction—whether SmartBot-driven or led by an AR analyst or customer relations specialist—is captured, providing detailed audit and granular account analytics to the collections team for greater visibility and transparency.



AUDITORIA® SMARTPAY INTEGRATED PAYMENTS ADD-ON

Purpose-built for finance teams in Transportation and Logistics, Auditoria SmartPay integrates with the SmartCollections SmartFlow Skills to offer full-featured, enhanced payment processing powered by Stripe, and automated cash posting that reconciles natively with ERP systems.

"The transportation management system market continues to grow globally despite the current economic crisis. Transportation has become an even more essential part of the supply chain, increasing the need for technology."

— Gartner Magic Quadrant for Transportation Management Systems

HOW IT WORKS



Data Reconciliation with Systems of Record

- Achieve end-to-end tracking, fulfillment, and reconciliation of the payment lifecycle to increase productivity and effectiveness with complete coverage.
- Ensure data written to the system of record is checked and approved before being uploaded to verify inputs and improve accuracy with approval workflows.



Collection Key Performance Indicators

- Generate decisions and insights automatically through Auditoria's analytical algorithms, providing critical, readily available information.
- Eliminate manual calculations with built-in analytics and reporting for quicker decision making.



MAILBOX MONITORING AND ORGANIZATION

- SmartBots monitor the AR inbox, reading emails and attachments, capturing updates and escalations.
- Emails are labeled to categorize and organize them by type to reduce clutter and streamline responses and next steps for the AR and Customer specialists teams.





RAPID TIME TO VALUE

See value in days, not weeks or months, using automation with minimal IT dependence, thanks to pre-built integrations with leading ERP, collaboration, and email systems.



IMPROVED COMPLIANCE AND GOVERNANCE

Deliver accurate, complete, and timely financial reporting to shareholders, investors, and auditors by ensuring that data is always audit-ready.



SECURITY AND PEACE OF MIND

Remove the stress and friction in the finance function with a secure and reliable system of unparalleled financial precision that captures an audit trail of activities in the system.



SPEED AND VELOCITY

Give finance teams the ability to move at lightning speed, accomplishing more than ever thought possible, faster than ever imagined.



ERROR-FREE TASK EXECUTION

Remove human-introduced errors from the equation to ensure that transactions reconcile across systems of record.



Purpose-Built for the Finance Function

Crafted with advanced AI technology, Auditoria's solutions were explicitly built for the finance function, with machine learning and natural language processing capabilities that understand finance vocabulary and context for the richest, most reliable Al-enabled finance workflows.

AR Manager

For modern Transportation and Logistics back-office teams, Auditoria's SmartBots provide a system of engagement, utilizing the AR inbox and systems of record to automate AR functions, while reducing working capital dependence to improve overall cash performance.















About Auditoria

Auditoria accelerates breakthroughs for finance by deploying Al-driven, SaaS automation to help corporate finance reduce working capital dependence and improve overall cash performance. Auditoria allows organizations to regain thousands of hours the finance team would otherwise spend on administrative, transaction-based non-value-added tasks, helping to alleviate pressures and elevating the state of the finance back office. Improve the lives of finance teams everywhere, and give them superpowers using Auditoria.Al Follow Auditoria on LinkedIn and Twitter to stay connected.